



PATENT
MFCP.69390

#8/B
mm
12-15-03

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

David A. Bishop and Paul B. Darcy)

Attorney Docket No. MFCP.69390

Serial No.: 09/559,844)

Group Art Unit: 2153

Filing Date: April 26, 2000)

Examiner Winters

Title: SYSTEM AND METHOD FOR
REMOTE MANAGEMENT)

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DEC 08 2003

AMENDMENT UNDER 37 C.F.R. §1.111

Technology Center 2100

Mail Stop Non-Fee Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action mailed September 8, 2003, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims, which begins on page 2 of this paper.

Remarks begin on page 7 of this paper.